

# THE DEFENDER FLEX® PROGRAM!

## OCEAN CITY, MARYLAND

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### **JANUARY 2011: 3 ADDITIONAL BONUS STAYS PLUS THE ADDITION OF WEEKS 39, 40 AND 41**

The Defender Flex® Program is a Defender-owned and sponsored program offered to owners at Defender resorts that are in the program. It is an in-house exchange during weeks 1 through 19 and 39 through 53 with a provision for up to **THIRTY SIX (36) BONUS NIGHTS EACH YEAR**, based upon availability. **The bonus nights may be used in January, February, March, April or May, end of September or October, November and December.** The new enhancement to the program is an additional bonus stay in January and February and the end of September or October. Those bonus stays during those months may not be put together and can not be carried over into the other months in the program. **NOTE: With the addition of weeks 39, 40 and 41 to this program, there will not be a lot of availability in those weeks in the weeks or bonus time for 18 to 24 months due to those weeks being new to the program.**

You may sign up for the flex program at any time during the year. However, your week must be in the program in January so that the resort can get usage of the week. You may use up to **4 nights** during the week or up to **3 nights** for a weekend bonus stay. Remember that only those individuals named on the deed to your property are considered owners and only those individuals may participate in this program.

When you enter your week into this program at your home resort, you can exchange within your resort during the same time period 1-19 and 39-53, **based upon availability. Keep in mind that weeks 39, 40 and 41 will have limited availability in the beginning.** You can call your home resort **89 days down to 30 days** ahead of the week you want to reserve, based upon availability. If you own one week and are in the Defender Flex® Program, you may reserve up to 8 nights of bonus time in January and February and up to 4 nights of bonus time in March, April or May, end of September or October, November and December, based upon availability. For a bonus stay, call your home resort **15 days down to check-in** of the date you are requesting. You will be charged a reservation fee for either a 4 night stay during the week or a 3 night stay for the weekend. **The bonus fee is the same for any size unit.** The reservation fee will not be reduced if you decide to only stay one night. If you own one week, you may not reserve your week and bonus stay together. If you own two flex weeks, that would be possible. If you only own one week, there must be at

least a week in-between the week and the bonus stay. Owners may bring guests to stay with them on a bonus stay, but owners may not send a guest or family member in their place. **You must be named on the deed to use bonus stays.**

Some highlights of benefits are listed below.

**..36 Bonus Nights Each Year** (use up to 8 nights in January and up to 8 nights in February and up to 4 nights in the other flex months. **If you own two weeks in flex, you can take bonus stays together, based upon availability.** You may have to move from one unit to another and you will have to pay a reservation fee for each bonus stay.

**..You will not be limited to unit size on bonus stays.** Simply ask for the size unit that you want; and if it is available, you get it.

**..If you want to exchange your week with RCI or II, you will still have usage of bonus stays each month during the specified time period.** Call your home resort and reserve your deeded week. You can reserve your deeded week as far in advance as **365 days down to 90 days** prior to the start date of your week. **You must pay your maintenance fee before you can spacebank your week with an exchange company.**

**..Remember that you may use your bonus stays at other Defender-managed resorts that are a member of the Defender Flex<sup>®</sup> Program.**

**..Multiple-week owners may now combine their weeks and the bonus stays.**

**..You can rent out your reserved week.** This cannot be done more than 89 days in advance of the week you are requesting. There is no guarantee that the week will be rented.

**..Any owner that is not current on their maintenance fee(s) will be removed from the Defender Flex<sup>®</sup> Program and will not be reinstated until their account becomes current.**

#### **Reservation Fees:**

**Weekdays - up to four (4) nights - \$59.00 plus tax**

**Weekends - up to three (3) nights - \$79.00 plus tax**