

Resort Information Services



OFFICE HOURS

Sunday 8:00AM – 9:00PM
Monday to Saturday 8:00AM – 8:00PM

OFFICE PHONE NUMBER

772-229-1772

CHECK-IN TIME

SUNDAY 4:00PM TO 9:00PM

There is a major difference between Turtle Reef Club and a hotel. Most of the owners, exchanges and renters will arrive on Sunday our TURN OVER DAY. Between check-out at 10:00AM and check-in beginning at 4:00 PM the cleaning staff must completely clean and change linens in up to 51 units. All units must be inspected and cleared for occupancy before your use.

CHECK-OUT TIME

Before or at **10:00AM**. Please complete the check-out procedures on the following page. There is a \$50.00 fee assessed for each hour your remain in your unit beyond 10:00AM

EARLY DEPARTURES

If you plan to check-out prior to our office hours, please contact the front desk in advance for further instructions. There is a “KEY DROP” on the side door to the lobby.

ROOM ASSIGNMENTS

Turtle Reef is a “**fixed week**” resort meaning that if you are arriving through an exchange program like RCI, you are assigned the unit that was exchanged by the owner that deposited their week with the exchange company. Unit assignment are made by RCI in those cases.

